



STELLAR ▶

# Accepting card-present payments in Stellar

The BBPOS WisePOS™ E with Dock gives your team the freedom to take secure payments anywhere your boaters need you. No more manual card entry – just tap, swipe, or insert. Seamlessly connected to the Stellar platform and powered by Stripe Express, this compact terminal makes tap, swipe, and chip transactions fast, easy, and reliable.



## What you get

Designed to work with Stellar and Stripe Express, this fully integrated card reader streamlines checkouts without complicated installation or setup.

- Complete transactions on its large 5" PIN-on-glass touchscreen
- Use on countertops or in handheld mode
- Connect via WiFi or Ethernet
- Stay charged and ready with the included dock

## How to buy your terminal

Terminals are purchased through our partner platform, the Molo online store.



visit [boatrentalmanagement.com](https://boatrentalmanagement.com)

| email [support@stellarims.com](mailto:support@stellarims.com)



## How to get started

When you receive your card reader, follow these steps:

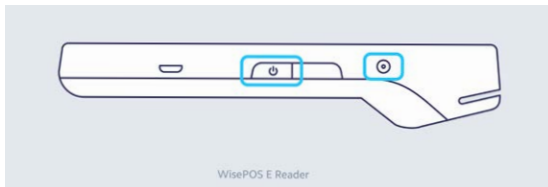
Request for Terminal Support to be enabled in Stellar

- Email [support@stellarims.com](mailto:support@stellarims.com) with a request to activate payment terminal functionality.

Begin terminal setup

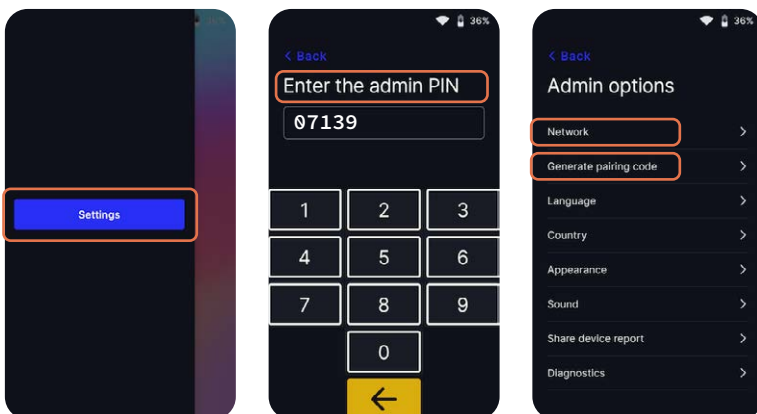
### ① Power on the reader

- Hold the power button on the side until the screen lights up.



### ② Connect to network and generate pairing code

- Swipe from the left to open the **SETTINGS MENU**.
- Enter the admin PIN: **07139**.
- Tap **NETWORK** and connect to your Wi-Fi.
- Return to **SETTINGS** in the admin menu.
- Tap **GENERATE PAIRING CODE** and keep the code visible.



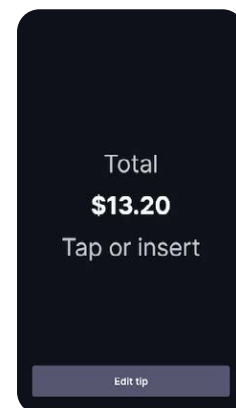
### ③ Pair your reader in Stellar

- In Stellar, go to **CONTROL > STRIPE READERS**.
- Select **ADD NEW STRIPE READER** and give it a name.
- Enter the pairing code displayed on the reader.
- Click **ADD STRIPE READER**.



- Once paired, the **READER DETAILS** screen will confirm setup is complete.

### ④ You're all set! You'll now see a **CHARGE ON TERMINAL** button on the booking screen to take in-person payments directly through Stellar.



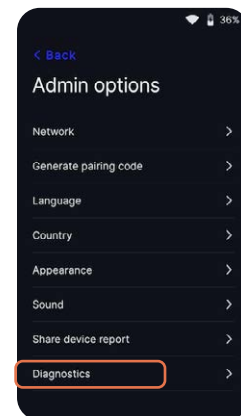


## Need to troubleshoot?

- ▶ Reader won't connect to Wi-Fi
  - Go to **SETTINGS > WI-FI SETTINGS**.
  - Tap your network to check signal and status.
  - Restart the reader if needed.



- ▶ Card won't read
  - Make sure the reader is on and connected.
  - Follow on-screen instructions.
  - Check for dust or blockages.
  - Try another card or insert/swipe again slowly.
- ▶ Reader is unresponsive
  - Check if the battery is charged.
  - Plug in and wait 15 minutes.
  - Hold power for 4 to 10 seconds to restart.



- ▶ Reader won't connect when docked via Ethernet
  - Make sure both cables are securely plugged into the dock.
  - Remove and re-dock the reader.
  - Check your network settings if it still won't connect.
- ▶ Reader won't update
  - Confirm the reader is online (Wi-Fi or Ethernet).
  - Go to **SETTINGS > DIAGNOSTICS > check STRIPE CONNECTIVITY**.
  - If it fails, fix the network and try again.

## Have more questions?

We're ready to help! Call your Stellar Support Team at (833) 817-5889 today for assistance.  
We're here to support you every step of the way!

